

ACHIEVING PERSONAL AND CORPORATE EXCELLENCE

'Building High Performance People and Teams'



The Goal

To build a team of confident, competent individuals committed to quality work and excellent customer service.

The Challenge

Most people want to do their best but they often don't know how. Teamwork requires shared values, shared objectives and a common language. For people to perform well they need both education and motivation. This program provides both.

The Process

This fast-moving, one or two-day total immersion seminar gives each person a series of practical action tools that can be applied immediately to get better results. It develops common goals and a common frame of reference for better communications and immediate performance improvement.

The Results

Participants emerge with greater competence, confidence and commitment to working together to get the job done. They develop greater loyalty to the company and to each other.

The Benefits

- More energy and enthusiasm
- Better focus and concentration
- Higher sense of responsibility
- Greater commitment to quality and customer service
- Superior teamwork
- Self-esteem and personal pride

The Training

A fully flexible, multi-media, video-assisted training program, complete with workbooks, exercises and audio CD reinforcement. Designed to be easily facilitated by in-house personnel or outside professionals.

The Program

1. Potential and Possibilities
2. Power and Purposefulness
3. Responsibility and Accountability
4. Excellence and Quality
5. Concentration and Focus
6. Service and Satisfaction
7. Cooperation and Communication
8. Creativity and Innovating
9. Personal and Professional Development
10. Integrity and Ethics
11. Courage and Persistence
12. Success and Self-Motivation



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